

Our Cookie Policy: Your Privacy, Our Priority

Welcome to rain! We're committed to ensuring that your online experience with us is not only secure but also personalized to your needs. We use cookies and, where applicable, similar technologies on the rain website to make your experience smoother, smarter and more personal, while protecting your personal information under the Protection of Personal Information Act (POPIA). This policy explains what cookies are, why we use them, and how you can manage them.

1. What are cookies?

Cookies are small text files stored on your device when you visit a website. They help us recognise your browser, remember your settings, and improve how our website works. Similar technologies may include pixels, tags and local storage that perform functions similar to cookies.

2. The cookies we use

We use cookies for a few reasons:

- **Essential cookies** are necessary for the website to work properly and cannot be switched off through Cookie Settings.
- **Performance and analytics**, functional, marketing and advertising cookies are optional and are used in line with your choices in Cookie Settings.
- **Functional cookies** – remember your preferences, such as language and region, to personalise your experience.
- **Marketing and advertising cookies** – show you ads that align with your interests.

We don't use cookies to track you across unrelated websites or to sell your information.

3. Controlling your cookie preferences

Your data should be in your hands. When you visit our site you'll see a cookie banner that lets you choose which types of cookies you're comfortable with.

You can update your preferences at any time through your browser settings and manage or delete cookies there. Please note that disabling certain cookies may affect how the website functions.

4. Questions

Your privacy is important to us. If you have any questions about this policy, please reach out to us at legal@rain.co.za.