

Competitions & Promos

rain Group Holdings (Pty) Ltd, Reg. 1947/024435/07, together with its subsidiaries

This section sets out the terms for rain's competitions and promotions. It forms part of the rain Terms & Conditions and is conducted in line with rain's Privacy Policy. Where a competition or promotion's terms conflict with the general Terms & Conditions, the specific terms apply to that competition or promotion only.

Some offers run for a fixed period; others run on an ongoing or recurring basis as communicated by rain. rain may add, amend, suspend or end any competition or promotion in line with the terms below.

1. General competitions

rain (the "Promoter") runs multiple competitions during the year, including "buy rain", "social media" and "early payment" competitions. By taking part you agree to be bound by these rules, together with any official competition communication and promotional material.

1.1 Participation is open to individuals aged 18 or older, but excludes rain's directors, members, partners, employees, agents and consultants; persons who directly or indirectly control or are controlled by rain; and suppliers of goods or services connected with the competition. The Promoter may communicate via Facebook and Instagram, email, WhatsApp and/or rain Channel.

1.2 How to enter – buy rain competition

You enter by buying a qualifying rain product through the Promoter's authorised channels, as communicated in the promotional material, and by following the published instructions. You may enter once. Winners are chosen by an automated random lucky draw and notified by direct message to the mobile number or email address on record. The Promoter's records are the only evidence of valid entries.

1.3 How to enter – social media competition

You are eligible to win during the week if you engage with or reply to the Promoter's communication or posts, share or post as directed, use the required hashtag or comment, and tag @rainSouthAfrica during the competition period. You may enter multiple times unless stated otherwise, but can only win once per calendar year. Winners are chosen by an automated random lucky draw and notified within 7 business days after the competition closes post via direct message on the relevant platform.

1.4 How to enter – early payment competition

- 1.4.1** You qualify for entry where you pay your rain subscription fee before your chosen payment date, as reflected on the Promoter's records. The early payment competition runs monthly, and each qualifying early payment made during the relevant competition period results in one entry into that month's competition.
- 1.4.2** You may only be entered into the early payment competition once per monthly competition period, regardless of the number of early payments made during that period. Winners are chosen by an automated random lucky draw. The winner receives one loop device together with one month's free "Unlize" subscription on the loop product, subject to rain's applicable product terms. The winner is notified by direct message using the contact details on record; if the winner cannot be contacted or does not qualify, the Promoter may select an alternative winner.

1.5 Prizes and winner selection

- 1.5.1** Prizes may vary (cash, vouchers, devices, data, minutes, event tickets or luxury prizes) and are communicated through official channels. Certain prizes may be transferable to another person aged 18 or older. Unless otherwise stated, the first entry drawn is the provisional winner, subject to verification. If the Promoter cannot reach a winner within the stated period, the prize is forfeited and a new winner is drawn.
- 1.5.2** Where a prize involves an age-restricted, invite-only, security-controlled or third-party event, the Promoter may require reasonable verification and suitability checks; a provisional winner who does not satisfy these, refuses reasonable information, or cannot attend may be disqualified. By entering, a winner consents to related publicity (consent may be withdrawn in writing). Closing dates are communicated through official rain channels.

1.6 Liability and general rules

- 1.6.1** To the extent permitted by the CPA and applicable law, the participant indemnifies the Promoter against any loss arising from participation, and the Promoter excludes all warranties and liability (other than for death or personal injury caused by its negligence).
- 1.6.2** The Promoter may verify the validity of entries and disqualify entries that breach these rules or tamper with the entry process and may withhold a prize until satisfied the claimant is the bona fide winner. Entrant details are used only for the competition and are not used for rain communication if the participant has opted

out. The Promoter may use a third party to contact winners and arrange prize delivery and may share the necessary details for that purpose.

- 1.6.3** The Promoter may amend these terms at any time by publishing the revised version on its website, and may modify, suspend, terminate or cancel a competition where it cannot reasonably be conducted (for example due to technical difficulty, unauthorised intervention or fraud). No liability lies against the Promoter arising from such cancellation, and the participant waives any claim in that regard. Competitions are governed by South African law and by rain's Privacy Policy and general Terms & Conditions.

2. Click and Claim coupon promotion

- 2.1** The Click and Claim promotion runs intermittently until 30 June 2027 and is available to new rainOne Unlimited and Loop customers. Coupons valued between R50 and R699 are made available on the website, in store and via the call centre; the randomised value shown when you select the prompt is the value applied at purchase.
- 2.2** One coupon may be redeemed per qualifying purchase. Coupons are non-transferable, valid only for the promotional period, expire once applied, cannot be converted to cash, and may not be used to buy top-up gigs, minutes or SMSes. The Promoter may release additional coupons and may amend, suspend or end the promotion for future offers, subject to applicable law.. The promotion is subject to rain's general Terms & Conditions.

3. R10-a-gig promotion

- 3.1** The R10-a-gig promotion runs intermittently until 30 June 2027 on qualifying rain 4G mobile products, redeemable exclusively via rain's website. You may buy 1 GB of mobile data for R10, up to a maximum of 30 promotional gigs per number per calendar month; purchases above the limit are charged at standard pricing.
- 3.2** Promotional data may not be converted to cash, does not expire, and is allocated as a once-off benefit. Availability may vary. The Promoter may modify or cancel the promotion without prior notice. The promotion is subject to rain's general Terms & Conditions.